

# A healthcare and social care model

*of all  
people*

*for all  
people*



*of the  
civil  
society*

## Initiative and collaboration in the healthcare and social care system

Before there was such a thing as public healthcare, a number of organizations stemming from the **civil society** endeavored to provide care to people and offer a **public service**.

When the public healthcare system was created, the Catalan government harnessed the existing resources offered by these organizations **throughout the territory**, and the value of its **professionals**.

The push to create a universal, public system, alongside the **experience**, **knowledgeability** and **management** skills of the civil society organizations, have earned the Catalan healthcare system its place **among the best** in the world.

The Catalan civil society, through the various organizations that make up the social care and healthcare system, continues to collaborate to provide innovative and progressive solutions, and offer **the best possible care to all people**.

# Our goal: the health and well-being

*of all  
people*

Universal Declaration of Human Rights (1948)  
Everyone has a right to a standard of living adequate for their health and well-being.



World Health Organization (1948)  
The right to health includes access to timely, acceptable, and affordable healthcare of appropriate quality.

Charter of Fundamental Rights of the European Union (2000)  
Everyone has the right of access to preventive healthcare and the right to benefit from medical treatment.



Spanish Constitution (1978)  
It is recognized the right to the protection of health.

General Healthcare Act (1986)  
Public healthcare will be made available to the Spanish population.  
Access to healthcare and its benefits will be provided in conditions of effective equality.

Dependence Act (2006)  
Right to the enabling of individual autonomy, and right to assistance for people in a situation of dependence.

# Catalonia, a healthcare model

*of quality  
and  
integrated*



Statute of Autonomy of Catalonia (2006)  
Everyone has the right to free, equal access to the healthcare services of the public system.

Everyone has the right to equal access to the benefits of the social services network of the public system.

Healthcare Act of Catalonia (1990)  
Universalization of healthcare services to all the residents of Catalonia.

Equalization and leveling of territorial or social inequalities concerning the provision of healthcare services.

Social Services Act of Catalonia (2007)  
Universal access to the system of social services to effect social justice and promote the well-being among the whole of the population.



## Universal access to healthcare services

100%  
of the population  
has public healthcare  
coverage

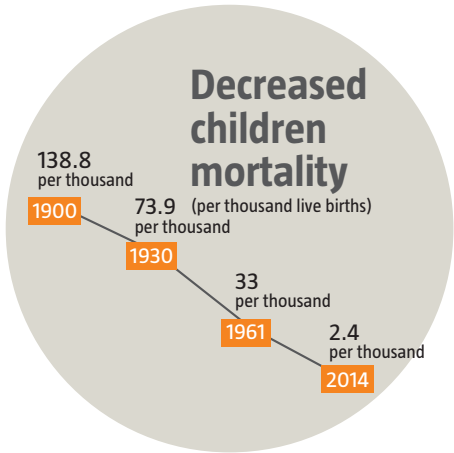
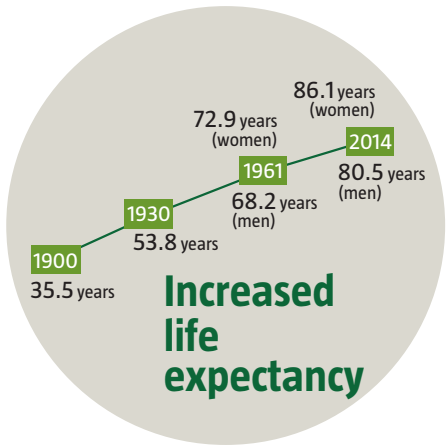
25%  
also has a  
private health  
insurance

## Countries with universal healthcare systems

Yes  
No

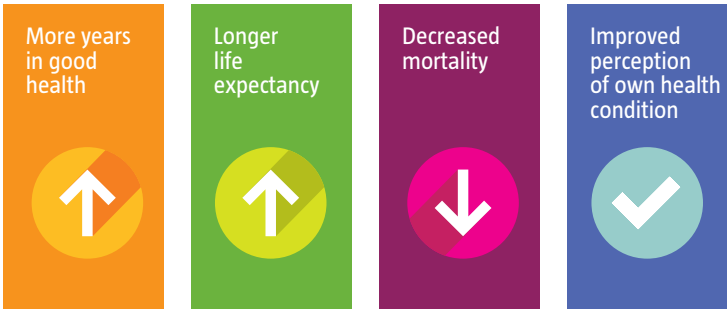


# A century of improved health



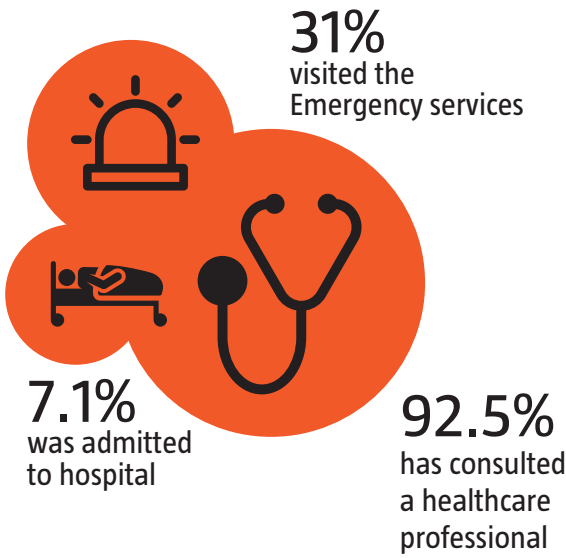
## Our health today

Positive results in relation to other countries

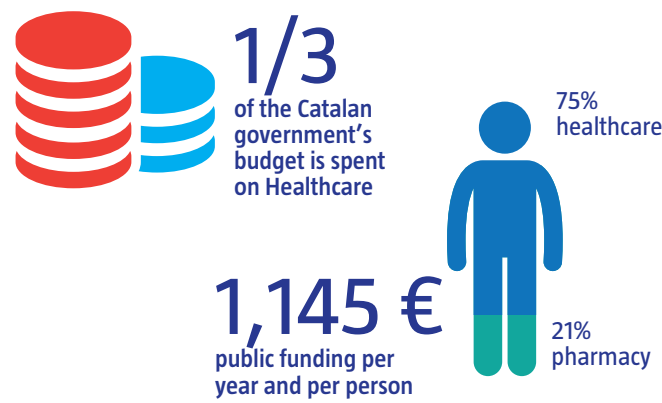


## Utilization of health services in the last year

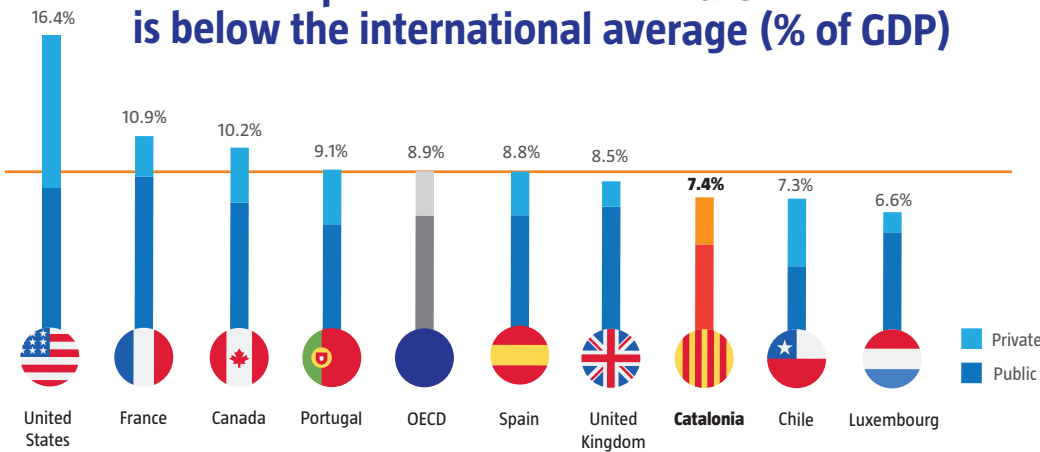
91.2% is satisfied with the healthcare services



## Expenditure on health



## Catalan expenditure on Healthcare is below the international average (% of GDP)



## A dynamic, leading sector

Creating value



## Stimulating parallel economic activities

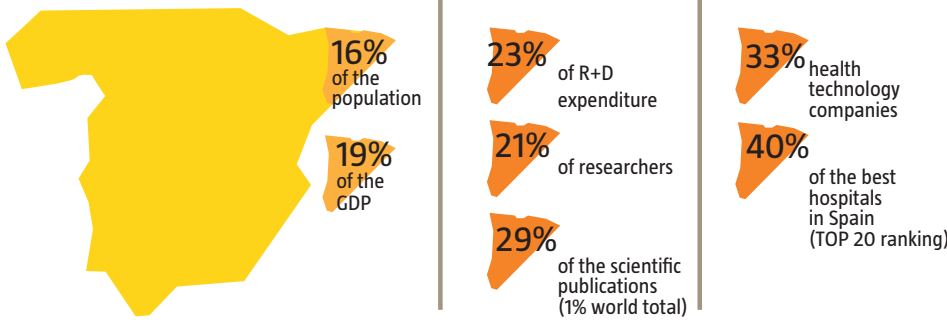


## Catalonia is one of the leading countries in Europe in entrepreneurship in life and health sciences

- 2nd country in pharmacy companies per capita
- 4th country in health companies per capita
- 4th country in biotechnology companies
- 4th country in medical technology companies



## Leader in research, technology, and quality



Catalonia has developed its own model of social services and healthcare, and has become an international reference in initiatives such as palliative care.





# The main association of organizations offering healthcare and social services



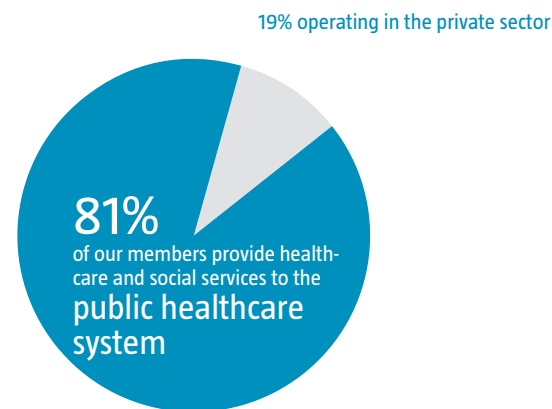
From **1975**,  
the **platform**  
of healthcare  
organizations

**32**  
collaborating associates  
(other companies  
related to the sector)

Areas of activity of our members



From **1995**  
**Fundació La Unió**  
Research  
Knowledge  
Studies  
Advice  
Good practice  
Benchmarking



[www.uch.cat](http://www.uch.cat)  
[www.fundaciounio.cat](http://www.fundaciounio.cat)

La Unió

## For the people, and the healthcare and social care system

### Quality and sustainability

We stand for the people's right to healthcare and social care with high quality standards and guarantees for the future.



### Collaboration

We collaborate with the autonomic and local health administrations in planning the resources to meet new health and social care needs of the population.



### Knowledge

We promote knowledge among the professionals of complex organizations, and we offer coaching to the expert managing teams that run them.



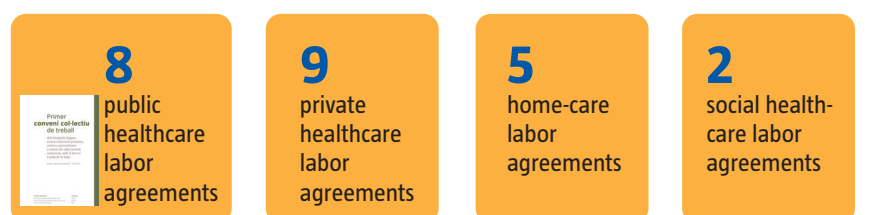
### Efficient management and corporate social responsibility

To ensure quality results and an efficient economic management, we stand for the autonomy of each center, for transparency, and for accountability.



### Labor framework

Alongside the workers and their representatives, we strive to create a stable, mutually agreed labor framework (collective bargaining).



### International awareness

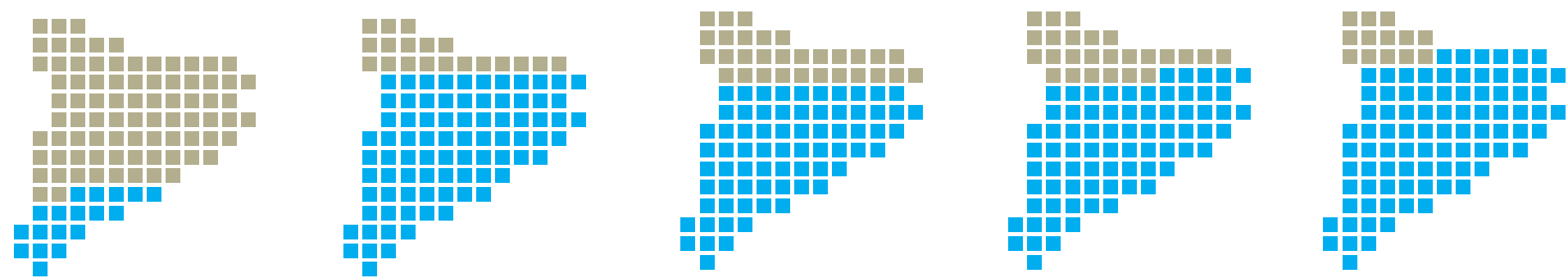
We explain our healthcare and social care model to the world, and learn from the experience of other countries.

We participate and collaborate with:

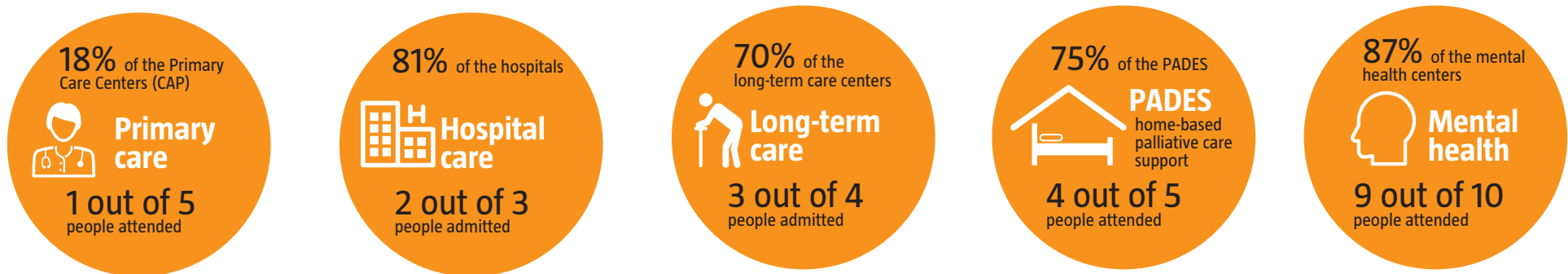




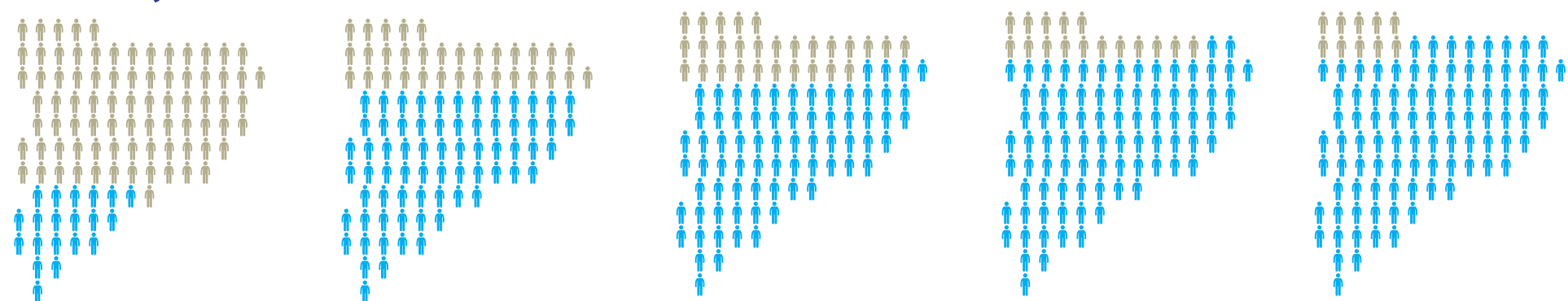
# Most of the activity of the public healthcare system takes place in centers and organizations that are members of La Unió



## Centers members of La Unió



## Activity of La Unió members



## Collaborating associates

from health and social sector

The Collaborating Associates Forum is a space through which La Unió strives to encourage participation, and has become a platform for innovation and networking for companies providing goods and services delivering solutions to healthcare and social care organizations.

Furthermore, the Forum is a meeting point to share know-how, experiences, and news, through work meetings, technical panels, and seminars.

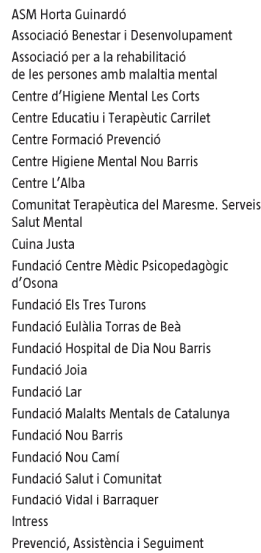
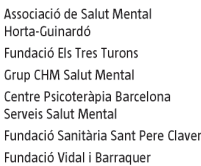
# Our healthcare and social care organizations



These historical organizations –stemming from the civil society— are part of La Unió, the most important association of social and healthcare organizations in Catalonia.

## The earliest poor relief organizations

In the Middle Ages, a time of famine and epidemics, Christian charity fostered the provision of hospitals to attend and protect pilgrims, travelers, the poor, the sick, and the destitute. These hospitals were built in the vicinity of monasteries and churches, always under their spiritual council. Between the 15<sup>th</sup> and the 18<sup>th</sup> centuries, the first civil hospitals appeared, associated to religious communities and leading figures of the civil society, who bequeathed their estates to these charity institutions.





## A nascent territorial healthcare model in the early 20<sup>th</sup> century

From 1915, the Mancomunitat first, and the Republican Generalitat later, pushed for a program of refurbishment and improvement of the existing hospitals and health centers, and the building of new facilities —often in collaboration with the townships and villages— and always bearing in mind the realities of county demarcations. At the same time, the business community and the social forces promoted mutual aid schemes and cooperatives for labor and health protection. Little by little, a diverse healthcare system emerged, reaching throughout the country. However, it wasn't yet available to everyone.



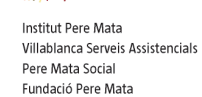
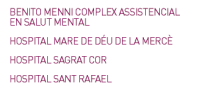
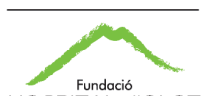
## Large Social Security centers during the Franco era

After the war, the Social Security system was implemented. The Spanish State built the great provincial hospitals of Barcelona (Vall d'Hebron, Bellvitge, and Badalona), Lleida, Girona, Tarragona, and Tortosa, although the great historical civil society hospitals still provided a great deal of the healthcare activity. At the end of the dictatorship, the state's Social Security system still provided only 20% of the hospital beds. The rest belonged to foundations, mutual aid organizations, religious orders, the Red Cross, private organizations, and the local administrations.



## Quality care for everyone in centers of diverse ownership

When Catalonia regained its self-rule in the 1980's, the Catalan government defined its own public health system, with universal access. Hospitals were modernized, new county hospitals were projected, and the Network of Hospitals of Public Use was created (XHUP), integrating some 70 centers of diverse ownership across the country. A public, comprehensive system which would then spread to primary care, social healthcare, and mental health. Many of these and other centers can be accessed privately or through health insurances. All these private and public resources, and our health results, put Catalonia among the leading countries in the world in terms of the quality of its healthcare.



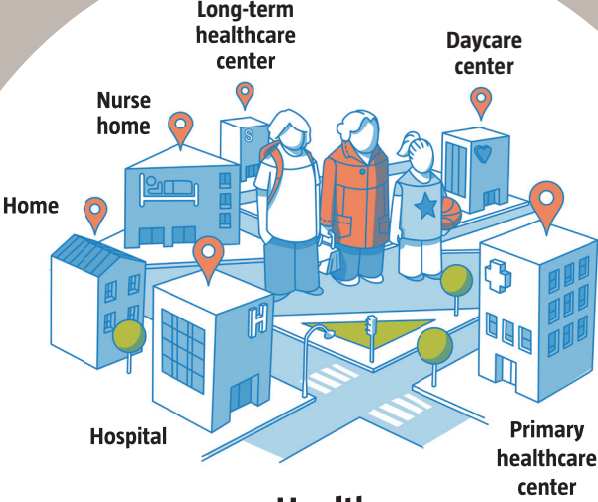


# At La Unió, our aim is to help define the future healthcare model

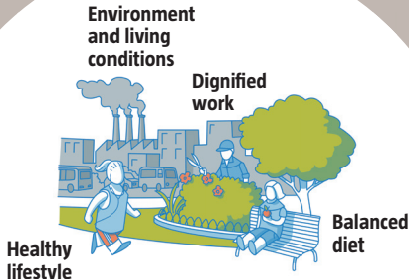
*with  
our  
members*



**Multidisciplinary teams  
of professionals focused  
on people**



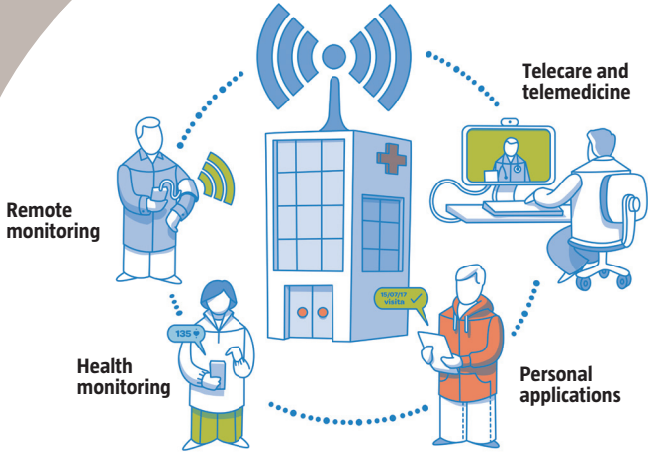
**Healthcare  
and social services  
near for everyone**



**Offering our input  
on every aspect  
concerning health**



**Health is a right,  
and it is our duty  
to preserve it**



**Fostering new technologies  
to improve healthcare and  
social care**



**Tackling the challenges of  
our healthcare and social  
care models**

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**A health and social care model of all people to serve all people**



With the collaboration of **ARCASA**  
serveis de restauració

**ISERN**

**m**  
mémora

**mémora**  
Fundación

With the support of **Obra Social "la Caixa"**